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How to contact and visit a family member detained in Calhoun County Jail, Battle Creek, MI?

Address:

185 East Michigan Avenue
Battle Creek, MI 49014
Main Phone: (269) 969-6303

Get Information About a Detainee

To obtain information about someone detained: Call ICE at (313) 771-6601.

Have the following information ready:

- Full legal name (including hyphenated names)
- Any aliases
- Date of birth
- Country of birth
- Alien Registration Number (A-Number), if available

Leave an Urgent Message

Detainees cannot receive direct incoming calls. If you need to leave an urgent message:

- Call the main jail number: (269) 969-6303
- Ask the staff how to leave an urgent message for a detainee.

Be prepared to provide:

- Detainee's full name
- A-Number
- Your name
- Your phone number

The detainee will be given your message.

Schedule a Visit

Calhoun County Jail uses video visitation.

All visitors must register online before scheduling a visit.

Visitation registration is done through: <https://www.icsolutions.com/>

You must:

1. Create an account.
2. Register as a visitor.
3. Add the detainee your list.
4. Wait for approval.
5. Schedule your visit online.

Visits must generally be scheduled in advance (at least 24–48 hours prior).

All visits are monitored and recorded.

Visit Types

Remote Visits (From Home)

- Conducted online using a computer or approved mobile device.
- Fees may apply.
- Must have funds available in your visitation account.

On-Site Video Visits

- Conducted at the facility using jail equipment.
- Must be scheduled in advance.
- Visitors Must arrive 45 minutes before your scheduled visit.
- Visitors must sign-in no later than 2:15 p.m. for visitation.

Contact the jail directly to confirm current visitation days and hours, as schedules may change.

VISITING RULES AND RESTRICTIONS

- All visits are non-contact.
- Visitors must present valid government-issued photo ID.
- Minors must be accompanied by an adult (18+).
- Visitors are subject to search.
- No weapons allowed.
- No passing items to detainees.

- No electronic devices allowed in secure areas.
- No intoxicated visitors.
- Inappropriate clothing or behavior may result in suspension of visitation privileges.