



BRAD THOMSON

ATTORNEY ★ محامي ★ ABOGADO

2500 PACKARD STREET SUITE 109, ANN ARBOR, MI 48104 ★ TEL (734) 369-2378 ★ FAX (734) 369-2395
EMAIL BRAD@IMMIGRATIONLAWPLLC.COM ★ WEB WWW.IMMIGRATIONLAWPLLC.COM

¿Cómo contactar y visitar a un familiar detenido en Monroe County Jail?

Location:

**7000 East Dunbar Road
Monroe, MI 48161
United States**

Para obtener information de su familiar

If you need information about a detainee that is housed at this facility, you may call (313) 771-6601 between the hours of 8 a.m. and 4 p.m. When you call, please have the individual's biographical information ready, including first, last and hyphenated names, any aliases he or she may use, date of birth and country of birth.

Detainees cannot receive incoming calls. If you need to get in touch with a detainee to leave an urgent message, you must call (734) 240-8001 and leave the detainee's full name, alien registration number and your name and telephone number where you can be reached. The detainee will be given your message.

Visitas en persona

At this time, Monroe County Jail – Dorm only offers video visitation. All visits are conducted through video visitation, whether on-site or off-site. All visits must be scheduled by the visitor via IC Solutions website.

On-site visitation:

Inmates are allowed one (1) on-site video visit per week at no cost with a maximum of two (2) visitors on a visit. Additional visits are **\$7 for 30 minutes**.

Two (2) Visit Kiosks are available for public use:

Inmate Dormitory Facility Lobby
7000 East Dunbar Road
Monroe, MI 49161

Saturdays and Sundays:

9 a.m. – 11 a.m.

1 p.m. – 4 p.m.

6 p.m. – 9 p.m.

To ensure adequate time to process visitors through security, all visitors must arrive 45 minutes prior to the scheduled visit time.

Adult visitors must present a valid, verifiable government-issued identification card to enter the facility.

Minors who are visiting the facility must be accompanied by an adult guardian (18 years or older). Minors must not be left unaccompanied in the waiting room, visiting room or any other area.

Para llamadas a los detenidos

Off-site visitation:

The cost for a remote visit is **\$7 for 30 minutes**, with a maximum of two (2) visitors on a visit. You must have funds available on your ICSolutions account in order to schedule a remote visit. You can contact ICSolutions Customer Service at (888) 506-8407 or by email at **customer@icsolutions.com**. Internet connectivity issues during off-site visits will not be refunded. Visitors should connect a few minutes early to complete testing. Headphones are recommended to avoid audio feedback.

Families/friends can go to <https://icsolutions.com/> and create an account to schedule their visit. The hours are:

7:30 a.m. - 9 p.m.

7 days a week

Registration

To register, go to <https://www.icsolutions.com/> to login to your existing account or create a new account. You can also register and schedule a visit using the kiosk on site at the Inmate Dormitory Facility.

Visit IC Solutions website to [Login or create a new account](#).

Once logged in, click **What would you like to do** and select the option to **Register for Visitation**. Follow the directions for registration. Once registration is completed, visitors can schedule a visitation session.

Visitors can visit off-site by using their computer or any android device by downloading The Visitor android app, ICS MOBILE, from the Google Play store.

The visitors can visit their detainee for a fee from their home/phone etc. or they can drive to the dormitory facility and use our equipment for free. Inmates/detainees are still allowed to get two free visits per week using our equipment or they can get unlimited paid visits.

On-site visitation:

Inmates are allowed one (1) on-site video visit per week at no cost with a maximum of two (2) visitors on a visit. Additional visits are **\$7 for 30 minutes**.

Two (2) Visit Kiosks are available for public use:

Inmate Dormitory Facility Lobby
7000 East Dunbar Road
Monroe, MI 49161

Visiting Restrictions

- All family or other social visits are non-contact.
- No firearms or weapons of any kind are permitted in the facility.
- If visitors are or appear to be intoxicated, visitation will not be allowed.
- All visitors are subject to search while in the facility.
- Visitors are not allowed to pass or attempt to pass any items to detainees.
- Visitors are not allowed to carry any items into the visitation area.

Search Procedures (prior to or during all visitations)

All individuals requesting admittance to the facility or the visitation area are subject to a pat-down search of their person, an inspection of their belongings, and a metal scan search. Individuals refusing to cooperate with a reasonable

search will not be admitted. No firearms or weapons of any kind are permitted. No electronic devices (cell phones, pagers, radios, etc.) are permitted in the secure areas of this facility.

Friends & Family

Facilities

ICSolutions

Advanced Technology

A Kado Group Company

Sign In

Create Account

Products & Services

Support

Careers

keeping
people
connected
THROUGH TECHNOLOGY



Sign In (Existing Users)

Login

Password

Submit

Create Account

Username

PIN ?

Password ?

Submit

Support

Contact Us

Visitation

FAQ \ Blocked Calls

Alabama Customers

Arizona Customers

Colorado Customers

Oregon Customers

3 Ways to Purchase Prepaid Phone Services

ICS Corrections, Inc.



© 2025 by TKC Holdings, LLC, All rights reserved
Privacy Statement - Terms of Use
Public Relations & Media